



**Why have we launched this iPhone application?**

Many customers have told us they would get more benefit from the system if they could view the tracking information while they were on the move. If you are regularly out of the office and away from your PC then this app could be for you.

**What will I need to have to use it?**

You will need to be a Navman Wireless customer who has live access to our OnlineAVL2 software and an Apple iPhone device.

**How much does it cost?**

The app is totally free to companies who have OnlineAVL2. However, you must have an iPhone and active account.

**How do I get the app?**

You can find the application on the Apple app store by browsing apps on your iPhone device. Follow the simple instructions to download the app onto your phone.

**Do I use the same user name and password as OnlineAVL2?**

No, once you have downloaded the app, simply fill in the iPhone account application form, this can be found at [www.navmanwireless.co.uk/activate-my-iphone-app](http://www.navmanwireless.co.uk/activate-my-iphone-app), just complete the fields and submit the request. We will send you a unique iPhone login to our email address within 48 working hours.

**A number of my colleagues want to view our fleet; do we all need separate logins?**

No, you can share the same details and still use the app simultaneously.

**Will I be able to see my vehicles on a map?**

Yes, the app utilises the iPhone's preloaded Google mapping to display the location of your fleet. You are not currently able to view photographic mapping or traffic information.

**Can I send messages to the MDT and M-Nav devices?**

Yes, not only that but you can display incoming messages and message exchanges.

**Can I 'route' a driver to a job using the M-Nav?**

Just like the full OnlineAVL2 desktop software, you can search for the nearest driver and then send instructions and the location of a job directly from your iPhone to a vehicle.

**What generation iPhone will the app work on?**

The app will work on all phones (as long as they have had the required firmware upgrades)

**Will the application work on the iPad and iPod touch?**

Yes the application will work on an iPad and iPod touch.

**Can I access the reporting suite?**

No, you cannot download reports, but, you can view a 'replay' showing the last 10 vehicle updates.

**Can I receive the pop up alerts?**

No, however you can configure AVL2 to send an email alert straight to your inbox.

**Will I need any training?**

Not normally, the app is extremely intuitive and easy to navigate. However, if you do need any help you can contact your account manager or our support team on 0845 456 1660.